



October 2016

Dear Parents,

Welcome to Prep. It's an exciting chapter in your child's life! We provide our delicious lunch order service to the families at your school.

Our Food + Menu

- Fresh, delicious and nutritious 3-course hot or cold set Meal Deal
- Your child can choose the food they love and create their own Super Saver Meal Deal
- Food is made in our kitchen by our school lunch catering team – passionate + extensively trained staff
- You choose how much you spend – \$2.50 to \$15.00 and everything in between
- There is no minimum spend
- It's very easy, convenient and flexible

What you need to do:

You will need to set up your account using our online service. This must be done before you can order your child's lunch. We use FlexiSchools. Follow these steps to set up your account:

1. Go to www.misspeppercorn.com.au/school
2. Click on "Click here to register" to create your account
3. Top-up your balance
4. Start ordering

What payment methods can I use?

FlexiSchools accepts payment via Visa, Mastercard, Paypal and Bank Transfer. To perform a bank transfer to your FlexiSchools account, click 'Top up Account' when logged into the FlexiSchools website and select 'Bank Transfer'; you will be given your unique EFT code. You can then make a transfer via your bank's internet facility or at your branch (Flexischools charge a fee of 29 c to process each order)

We look forward to meeting + providing your children with their lunch when we are at your school. From the team at Miss Peppercorn

What you need to know:

Each time you order you can select our '**allergy alert**' option which will print on your child's label and advise our kitchen of the relevant allergy

You can log into the website at any time to place orders, **up until 9.00am** on the day of the order. As purchases are made, the funds are taken from your pre-paid account. The account can be topped up again in the same way, or set to automatically top-up via credit card when the balance falls below a pre-set minimum.

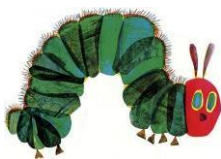
Cancellations are only possible until **9.30am** on the day, after this time your child's order will be processed. Please call us on 9877 5183 to cancel an order – please do not email us.

If we make a mistake and are notified within 24 hours, we will refund your child's entire lunch.

At lunch time, we take the orders to your school and collate them ready for collection.

If you have any problems or would like assistance please call: Flexi Schools

8am-5pm on 1300 361 769



t: (03) 9877 5183

e: lunchorders@misspeppercorn.com.au www.misspeppercorn.com.au

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